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Centralization

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Centralization Abstract

Centralization is the concentration of control of an activity or organization under a single authority. In the workforce, it offers management visibility to people or processes that call for realignment. Moving from a decentralized to centralized work environment can face many challenges, but can be overcome with transparency and diligence. Faced with many issues within the Supply Chain structure, Premier Health, one of the leading healthcare networks in the Dayton region chose to centralize its Purchasing department in hopes of increasing efficiency, cutting cost, implementing standardization and improving customer service.

This paper will document the ten-month journey of centralizing nine Buyers (Purchasing Department) of Premier Health. It documents hurdles they encountered and celebrates performance and operational success. Take a deeper look into centralization as you explore similarities and differences of other organizations who too centralized various aspects of their organization.